



Healthcare Service Contract Considerations

Eliminate Potential Risk

Without the **CarePlus Support Plan**, you may be faced with unnecessary risks:

- What will it cost your organization if there is a loss in communication for even one day?
 - What are the hard dollars affected by such a loss? Lost productivity, resolution time and materials are just a few tangible risks to consider.
 - What potential life-safety hazards may arise? These intangible risks may be greater: Patient safety may be compromised, to which no dollar figure can be attached.

Create System Certainty

CarePlus Support Plan Provides Certainty to RBF's customers:

- Accurate and Predictable expense budgeting
- Minimized business process interruptions
- Contract based response times
- 24x7 response for major corrective action
- Post-warranty parts and labor option
- Materials management option during warranty period
- On-site annual review
- Authorized training for up to three staff members
- Comprehensive disaster recovery strategy
- Remote consultation support

Rauland-Borg Corporation of Florida's **CarePlus Support Plan** provides solid, reliable service on which our customers can rely. With this plan, we guarantee to be there through every issue, no matter how big or small. Let RBF help you properly maintain your system, providing the appropriate factory-driven upgrades and system checks in a timely manner. We'll also shoulder your burden in the event of a major or minor system malfunction. Our **CarePlus Support Plan** can ensure that your return on technology investment is not only met, but improved.

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